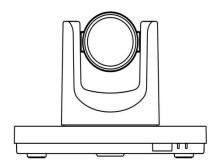
# **HD Video Conferencing Camera**



**User Manual** 

V1.5

(English)

## **Preface**

Thanks for using this HD Video Conferencing Camera.

This manual introduces the function, installation and operation of the HD camera. Prior to installation and usage, please read the manual thoroughly.

## **Precautions**

This product can only be used in the specified conditions in order to avoid any damage to the camera:

- Don't subject the camera to rain or moisture.
- Don't remove the cover. Otherwise, you may get an electric shock. In case of abnormal operation, contact the authorized engineer.
- Never operating under unspecified temperature, humidity and power supply;
- Please use the soft dry cloth to clean the camera. If the camera is very dirty, clean it with diluted neuter detergent; do not use any type of solvents, which may damages the surface.

## Note

This is class A production. Electromagnetic radiation at the specific frequency may affect the image quality of TV in home environment.

## **Contents**

1,	Note3
2,	Supplied Accessories
3,	Quick Start·····5
4,	Features ·····8
5,	Product Specification · · · 9
6,	Main Unit
7,	IR Remote Controller Explanation
8,	Use IR Remote Controller
9,	RS-232C Interface 16
10,	Serial Communication Control · · · · 18
11,	Menu Setting ····· 31
12,	Maintains and Trouble Shooting ······ 37

## Note

### • Electric Safety

Installation and operation must accord with electric safety standard.

#### • Caution to transport

Avoid stress, vibration and soakage in transport, storage and installation.

### Polarity of power supply

The power supply of the product is +12V, the max electrical current is 2A. Polarity of the power supply plug drawing as follows.



#### • Careful of installation

Do not grasp the camera head when carrying the camera. Don't turn camera head by hand. Doing so may result in mechanical damage.

Don't apply in corrosive liquid, gas or solid environment to avoid damaging the cover which is made up of plastic material.

To make sure no obstacle in rotation range.

Never power on before installation is not completed.

#### • Don't dismantle the camera

We are not responsible for any unauthorized modification or dismantling.

#### **CAUTION!**

The specific frequency of electromagnetic field may affect the image of the camera!

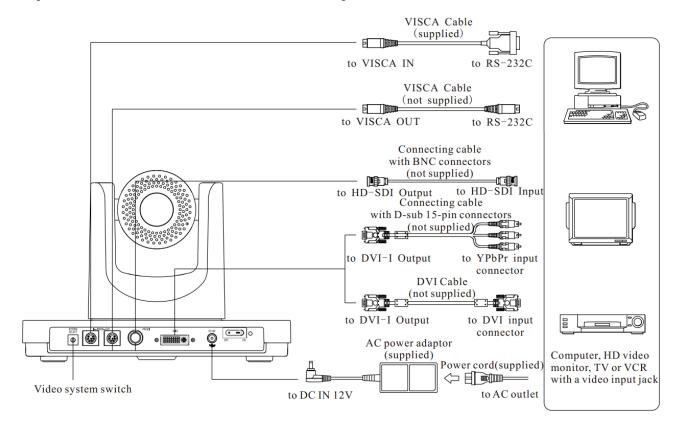
## **Supplied Accessories**

When you unpack, check that all the supplied accessories are included:

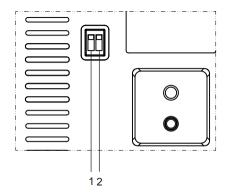
Camera
AC power adaptor
Power cord
VISCA cable
Remote controller
User manual

## **Quick Start**

Step1. Please check connections are correct before starting



Step2. Setting of the bottomswitches



Set both of the switch1 and switch2 to 'OFF'. That is 'Normal Working Mode'.

	SW-1	SW-2	Modes
1	OFF	OFF	Normal Working Mode
2	ON	OFF	Software Update Mode
3	OFF	ON	Factory Debug Mode
4	ON	ON	None

Step3. Setting of the system select switch

The option of video format:

VIDEO SYSTEM						
0	1080p60	8	720p30			
1	1080p50	9	720p25			
2	1080i60	Α	1080p59.94			
3	1080i50	В	1080i59.94			
4	720p60	С	720p59.94			
5	720p50	D	1080p29.97			
6	1080p30	Е	720p29.97			
7	7 1080p25		-			

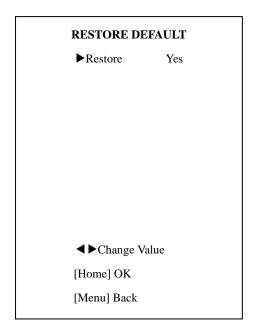
### **CAUTION:**

- a. After changing the switch, you need to restart the camera to take effect.
- b.Please selecting the correct video format which the camera can support. If the camera so not support the video format you choose, the camera will choose default output video format.

Step4. Press the Switch ON/OFF button on the rear of the camera, the power lamp light.

Step5. Pan-Tilt will rotate to the maximum position of top right after the camera started, then it return to the center, the process of initialization is finished. (Note: If the position preset 0 has been stored, the position preset 0 will be called up after initialization)

Step6. (Optional)If you want to restore the factory default settings, Press [MENU] button to display the OSD menu.Select the item [MENU] ->[RESTORE DEFAULT] ->[Restore].Set the value[Yes], press [HOME] button to restore the factory default settings.



## **Features**

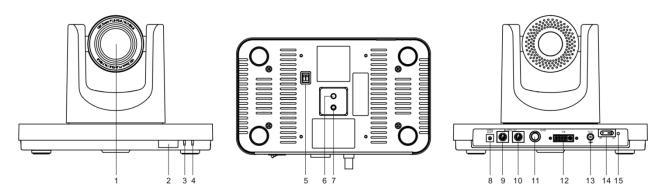
- 1. Integrated 72.5 degree wide-angle lens for the first time, Optical 12x.
- 2. Camera provides a high performance in low illumination situations, particularly suitable for which room's lighting is not very well.
- 3. With maximum resolution of 1920 x 1080 and output frame rate up to 60 or 50 frames / sec, this camera provides high-definition as well as fluent video.
- 4. The camera video signal to noise ratio directly affects the image compression coding efficiency for high-definition video conference terminals. With new low-noise CMOS sensor, camera applies 2D and 3D noise reduction at the same time based on motion estimation algorithm, and effectively reduces the noise.
- 5. Camera applies a unique Iridix dynamic exposure control algorithm, which is based on retina model. Good exposure makes the picture nature and creates a strong sense of space. The CMOS sensor also support WDR (Wide Dynamic Range) mode. With Iridix treatment, camera 's WDR is capable of capture all features of images when there is a strong contrast between subject and background (such as backlight conditions).
- 6. Camera provide DVI-I interface(YPbPr: analog component video, DVI(HDMI): uncompressed digital video), HD-SDI Interface (Optional).
- 7. Infrared remote control signals pass through function. Camera is capable of receiving signal from the infrared remote controller, and pass through to the video conferencing terminal via VISCA IN connector.

# **Product Specification**

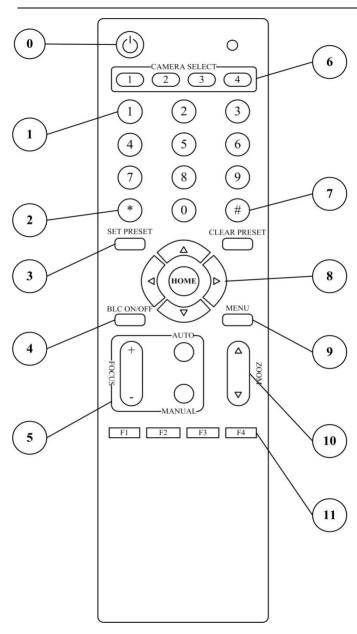
Model	S	M	С
Video Format	1080p/60, 1080p/59.94,1080p/50, 1080p/30, 1080p/29.97,1080p/25, 1080i/60, 1080i/59.94,1080i/50, 720p/60, 720p/59.94,720p/50, 720p/30, 720p/29.97,720p/25	1080p/30, 1080p/29.97,1080p/25, 1080i/60, 1080i/59.94,1080i/50, 720p/60, 720p/59.94,720p/50, 720p/30, 720p/29.97,720p/25	720p/60, 720p/59.94,720p/50, 720p/30, 720p/29.97,720p/25

Video Output Interface	DVI (HDMI, YPbPr), HD-SDI (Optional)	Tilt Speed Range	1.7° ~ 69.9°/s
Sensor Type	Sensor Type CMOS, 1/3 inch		Supportable
Sensor Pixel	Sensor Pixel  Effective Pixel: 2.07 million; Total Pixel: 2.74 million		128
Lens	12x, f3.5mm ~ 42.3mm, F1.8 ~ F2.8	Preset Accuracy	≤0.2°
Focus Mode	Auto, Manual	Control Signal Interface	8 Pin Mini DIN
Electronic shutter	1/25s ~ 1/10000s	Support Protocol Type	VISCA, Pelco-D, Pelco-P
White Balance  Auto, Indoor, Outdoor, One Push,Manual		WDR Dynamic Range	≥100dB
Backlight Compensation Supportable		Power Adapter	DC12V/2.0A
SNR	≥55dB	Power Consumption	12W
Horizontal Angle of View	72.5° ~ 6.9°	Size	240mm x 144mm x 160mm
Vertical Angle of View 44.8° ~ 3.9°		Color	Silver & Black
Horizontal Rotation Range ±170°		Weight	2.5Kg
Vertical rotation range	-30° ~ +90°	Operating Temperature	-5 ~ 50°C
Pan Speed Range 1.7° ~ 100°/s		Storage Temperature	-20 ~ 60°C

## **Main Unit**



- 1. Lens
- 2. Sensor for the Remote Commander
- 3. Power lamp
- 4. Standby lamp
- 5. Bottom switches
- 6. Tripod screw hole
- 7. Fixing screw whole
- 8. System select switch
- 9. RS232 in jack
- 10. RS232 out jack
- 11. HD-SDI video jack (Optional)
- 12. DVI-I video jack
- 13. DC in 12V jack
- 14. Power switch
- 15. Power lamp



## IR Remote Controller Explanation

### 0. Standby Button

Press this button to enter standby mode. Press it again to enter normal mode.

(Note: Power consumption in standby mode is approximately half of the normal mode)

#### 1. Position Buttons

To set preset or call preset

#### 2. \* Button

#### 3. Set/Clear Preset Buttons

**Set preset:** Store a preset position

[SET PRESET] + Numeric button (0-9):Setting a corresponding numeric key preset position

Clear preset: Erase a preset position

[CLEAR PRESET] + Numeric button (0-9)

Or: [\*]+[#]+[CLEAR PRESET]: Erase all the preset

Or: [#]+[#]+[#]: Erase all the preset

## 4. BLC (Backlight Compensation) Button

**BLC ON/OFF:** Press this button to enable the backlight compensation. Press it again to disable the backlight compensation.(NOTE: Effective only in auto exposure mode)

Notice: If a light behind the subject, the subject will

become dark. In this case, press the backlight ON / OFF button. To cancel this function, press the backlight ON / OFF button.

#### 5. Focus Buttons

Used for focus adjustment.

Press [AUTO] adjust the focuses on the center of the object automatically. To adjust the focus manually, press the [MANUAL] button, and adjust it with [Focus+] (Focus on far object) and [Focus-] (Focus on near object)

#### 6. Camera Select Buttons

Press the button corresponding to the camera you want to operate with the remote controller.

#### 7. # Button

#### 8. Pan/Tilt Control Buttons

Press arrow buttons to perform panning and tilting. Press [HOME] button to face the camera back to front

## 9. Menu Setting

Menu button: Press this button to enter or exit the OSD menu

#### 10. Zoom Buttons

Zoom+: Zoom In

Zoom-: Zoom Out

#### 11. Set Camera IR Address Buttons

[\*]+[#]+[F1]: Address1

[\*]+[#]+[F2]: Address2

[\*]+[#]+[F3]: Address3

[\*]+[#]+[F4]: Address4

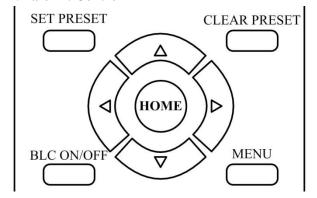
### **USE IR Remote Controller**

When the camera is working, you can use remote controller to perform panning, tilting, zooming and focusing, store and call back preset positions.

#### **Button Instruction:**

- 1. In this instruction, 'press the button' means the press and relax the two actions. Such as 'press [HOME] button' means to press the [HOME] key and then relax action, and a special note will be given if a hold down for more than one second is required.
- 2. When a button-combination is required, do it in sequence. For example, '[\*] + [#] + [F1]'means press [\*] first and then press [#] and press [F1] at last.

#### 1. Pan/Tilt Control

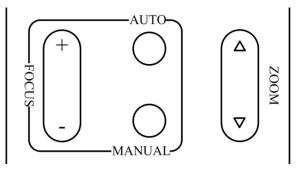


Move up:Press [▲]Move down:Press [▼]Move left:Press [◄]Move right:Press [▶]

Face the camera back to front: Press [HOME]

Press and hold the up/down/left/right button, the camera will keep rotating from slow to fast, until it run to the mechanical limit; the camera stops as soon as the button is released.

#### 2. Zoom

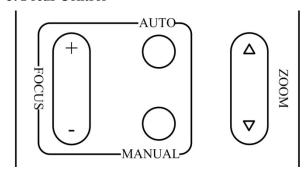


Zoom Out: press [ZOOM▼] button

Zoom In: press [ZOOM  $\blacktriangle$ ] button

Press and hold the button, the camera will keep zooming in or zooming out and it stops as soon as the button is released.

#### 3. Focus Control



Focus Far: Press [FOCUS+] button(NOTE: Effective only in manual focus mode)

Focus Near: Press [FOCUS-] button(NOTE: Effective only in manual focus mode)

Press and hold the button, the action of focus continues and stops as soon as the button is released.

AUTO: Change focus mode to AF, adjusting the focus automatically.

MANUAL: Change focus mode to MF, adjusting the focus manually.

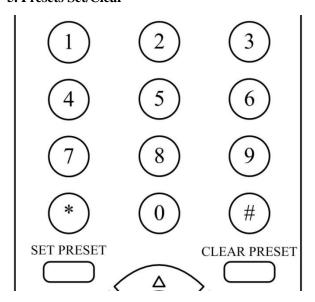
### 4. Backlight Switch



BLC ON/OFF: Press this button to enable the backlight compensation. Press it again to disable the backlight compensation. (Note: Backlight is only

effective in full auto exposure mode)

#### 5. Presets Set/Clear



1. To store a preset position: The users should press the [SET PRESET] button first and then press the numeric button 0-9.

10 preset positions in total are available.

2. To erase the memory content of a preset position: The users should press the [CLEAR PRESET] button first and then press the numeric button 0-9.

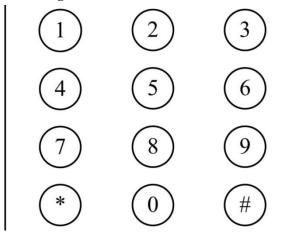
#### Note:

Press[\*]+[#]+[CLEAR PRESET]will erase all preset positions in the memory.

Press [#]+[#]+[#] will erase all preset positions

in the memory.

## **6.Recalling the Preset**

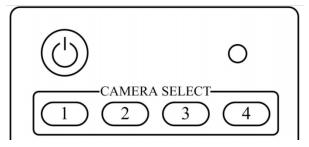


Press any of the numeric buttons 0-9directly to recall stored preset positions and settings.

#### Note:

No action is executed if a relative preset position is not stored.

### 7. Camera Selection



Press the button corresponding to the camera you want to operate.

#### 8. Camera IR Address Set



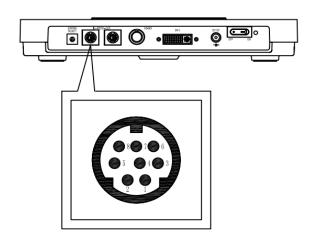
[\*]+[#]+[F1]: Address1

[\*]+[#]+[F2]: Address2

[\*]+[#]+[F3]: Address3

[\*]+[#]+[F4]: Address4

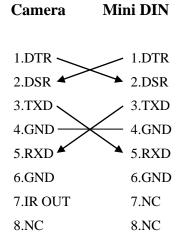
## **RS-232CInterface**



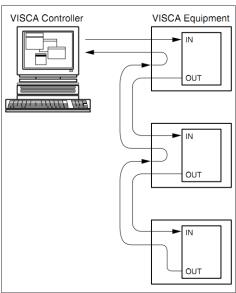
No.	Function
1	DTR
2	DSR
3	TXD
4	GND
5	RXD
6	GND
7	IR OUT
8	NC

#### Camera Windows DB-9 1.CD 1.DTR ₹ 2.RXD 2.DSR▼ 3.TXD 3.TXD 4.GND 4.DTR 5.RXD **★** 5.GND 6.GND 6.DSR 7.IR OUT 7.RTS 8.NC 8.CTS

9.RI



## VISCA Network Configuration



## **Serial Communication Control**

In default working mode, the camera is able to connect to a VISCA controller with RS232C serial interface. The parameters of RS232C are as follows:

Baud rate: 2400/4800/9600 bit/s.

Start bit: 1 bit.

Data bit: 8 bits.

Stop bit: 1bit.

Parity bit: none.

Pan-Tilt will rotate to the maximum position of top right after the camera started, then it return to the center, the process of initialization is finished. (Note: If the position preset 0 has been stored, the position preset 0 will be called up after initialization) Then the users can control the camera with commands in the command list.

## **VISCA Command List**

## Part 1 Camera-Issued Messages

Ack/Completion Message					
Command Command Packet Comments					
ACK	z0 41 FF	Returned when the command is accepted.			
Completion	z0 51 FF	Returned when the command has been executed.			

z = Camera Address+8

Error Messages					
Command Command Packet		Comments			
Syntax Error	z0 60 02 FF	Returned when the command format is different or when a command with illegal command parameters is accepted			
Command Not Executable z0 61 41 FF		Returned when a command cannot be executed due to current conditions. For example, when commands controlling the focus manually are received during auto focus.			

## Part 2 Camera Control Command

Command	Function	Command Packet	Comments
AddressSet	Broadcast	88 30 01 FF	Address setting
IF_Clear	Broadcast	88 01 00 01 FF	I/F Clear
CommandCancel		8x 21 FF	
CAM D	On	8x 01 04 00 02 FF	D ON/OFF
CAM_Power	Off	8x 01 04 00 03 FF	Power ON/OFF
CAM Z	Stop	8x 01 04 07 00 FF	
CAM_Zoom	Tele(Standard)	8x 01 04 07 02 FF	

	Wide(Standard)	8x 01 04 07 03 FF	
	Tele(Variable)	8x 01 04 07 2p FF	
	Wide(Variable)	8x 01 04 07 3p FF	p = 0(low) - 7(high)
	Direct	8x 01 04 47 0p 0q 0r 0s FF	pqrs: Zoom Position
	Stop	8x 01 04 08 00 FF	P413 233m 1 33mon
	Far(Standard)	8x 01 04 08 02 FF	-
	Near(Standard)	8x 01 04 08 03 FF	+
	Far(Variable)	8x 01 04 08 2p FF	
CAM_Focus	Near(Variable)	8x 01 04 08 3p FF	p = 0(low) - 7(high)
Crivi_r ocus	Direct	8x 01 04 48 0p 0q 0r 0s FF	pqrs: Focus Position
	Auto Focus	8x 01 04 38 02 FF	FT
	Manual Focus	8x 01 04 38 03 FF	AF ON/OFF
	Auto/Manual	8x 01 04 38 10 FF	
		8x 01 04 47 0p 0q 0r 0s	pqrs: Zoom Position
CAM_ZoomFocus	Direct	Ot Ou Ov Ow FF	tuvw: Focus Position
	Auto	8x 01 04 35 00 FF	Normal Auto
	Indoor mode	8x 01 04 35 01 FF	Indoor mode
	Outdoor mode	8x 01 04 35 02 FF	Outdoor mode
CAM_WB	OnePush mode	8x 01 04 35 03 FF	One Push WB mode
	Manual	8x 01 04 35 05 FF	Manual Control mode
	Temperature mode	8x 01 04 35 2p FF	p:Color Temperature
	Reset	8x 01 04 03 00 FF	
GAM DG :	Up	8x 01 04 03 02 FF	Manual Control of R Gain
CAM_RGain	Down	8x 01 04 03 03 FF	
	Direct	8x 01 04 43 00 00 0p 0q FF	pq: R Gain
CAM Design	Reset	8x 01 04 04 00 FF	Manual Castral of D.Cain
CAM_Bgain	Up	8x 01 04 04 02 FF	Manual Control of B Gain

	Down	8x 01 04 04 03 FF		
	Direct	8x 01 04 44 00 00 0p 0q FF	pq: B Gain	
	Full Auto	8x 01 04 39 00 FF	Automatic Exposure mode	
	Manual	8x 01 04 39 03 FF	Manual Control mode	
CAM AE	Shutter priority	8x 01 04 39 0A FF	Shutter Priority Automatic Exposure mode	
CAM_AE	Iris priority	8x 01 04 39 0B FF	Iris Priority Automatic Exposure mode	
	WDR	8x 01 04 39 21 FF	WDR mode	
	Low Light	8x 01 04 39 22 FF	Low Light mode	
	Reset	8x 01 04 0A 00 FF		
CAM Shutton	Up	8x 01 04 0A 02 FF	Shutter Setting	
CAM_Shutter	Down	8x 01 04 0A 03 FF		
	Direct	8x 01 04 4A 00 00 0p 0q FF	pq: Shutter Position	
	Reset	8x 01 04 0B 00 FF		
CAM Iris	Up	8x 01 04 0B 02 FF	Iris Setting	
CAM_Iris	Down	8x 01 04 0B 03 FF	]	
	Direct	8x 01 04 4B 00 00 0p 0q FF	pq: Iris Position	
	Reset	8x 01 04 21 00 FF		
CAM WDDStrangth	Up	8x 01 04 21 02 FF	WDR Level Setting	
CAM_WDRStrength	Down	8x 01 04 21 03 FF		
	Direct	8x 01 04 51 00 00 0p 0q FF	pq: WDR Level Positon	
	Reset	8x 01 04 22 00 FF		
CAM Low Light aval	Up	8x 01 04 22 02 FF	Low Light Setting	
CAM_LowLightLevel	Down	8x 01 04 22 03 FF		
	Direct	8x 01 04 52 00 00 0p 0q FF	pq: Low Light Position	
	On	8x 01 04 3E 02 FF	Europaya Companyation ON/OFE	
CAM EveCome	Off	8x 01 04 3E 03 FF	Exposure Compensation ON/OFF	
CAM_ExpComp	Reset	8x 01 04 0E 00 FF	Exposure Compensation Amount Setting	
	Up	8x 01 04 0E 02 FF	Exposure Compensation Amount Setting	

	Down	8x 01 04 0E 03 FF		
	Direct	8x 01 04 4E 00 00 0p 0q FF	pq: ExpComp Position	
CAM Daald take	On	8x 01 04 33 02 FF	Book Links Communition ON/OFF	
CAM_BackLight	Off	8x 01 04 33 03 FF	Back Light Compensation ON/OFF	
CAM_NR(2D)	-	8x 01 04 53 0p FF	p: NR Setting (0: OFF, level 1 to 5)	
CAM_NR(3D)	-	8x 01 04 54 0p FF	p: NR Setting (0: OFF, level 1 to 5)	
CAM_Flicker	-	8x 01 04 23 0p FF	p: Flicker Settings(0: OFF, 1: 50Hz, 2: 60Hz)	
	Reset	8x 01 04 02 00 FF		
CAMA	Up	8x 01 04 02 02 FF	Aperture Control	
CAM_Aperture	Down	8x 01 04 02 03 FF		
	Direct	8x 01 04 42 00 00 0p 0q FF	pq: Aperture Gain	
	Reset	8x 01 04 3F 00 0p FF	p: Memory Number(=0 to 9)	
CAM_Memory	Set	8x 01 04 3F 01 0p FF	Corresponds to 0 to 9 on the Remote	
	Recall	8x 01 04 3F 02 0p FF	Commander.(Different with EVI-HD1)	
CAM ID D	On	8x 01 04 61 02 FF	I El II : (LON/OFF	
CAM_LR_Reverse	Off	8x 01 04 61 03 FF	Image Flip Horizontal ON/OFF	
CAM Distantin	On	8x 01 04 66 02 FF	Lucas Elia Vasti al ON/OEE	
CAM_PictureFlip	Off	8x 01 04 66 03 FF	Image Flip Vertical ON/OFF	
CAM_ColorGain	Diret	8x 01 04 49 00 00 00 0p FF	p: Color Gain setting 0h (60%) to Eh (200%)	
CAM ICD	ON	8x 01 04 01 02 FF	Informal Made ON/OFF	
CAM_ICR	OFF	8x 01 04 01 03 FF	Infrared Mode ON/OFF	
CAM_IDWrite		8x 01 04 22 0p 0q 0r 0s FF	pqrs: Camera ID (=0000 to FFFF)	
	On	8x 01 06 08 02 FF		
IR_Receive	Off	8x 01 06 08 03 FF	IR(remote commander)receive ON/OFF	
	On/Off	8x 01 06 08 10 FF		
ID DanivaDannar	On	8x 01 7D 01 03 00 00 FF	IR(remote commander)receive message via the	
IR_ReceiveResponse	Off	8x 01 7D 01 13 00 00 FF	VISCA communication ON/OFF	
Pan_tiltDrive	Up	8x 01 06 01 VV WW 03 01 FF	VV: Pan speed 0x01 (low speed) to 0x18 (high	

	D	9 01 07 01 VV WW 02 02 FF	1)
-	Down	8x 01 06 01 VV WW 03 02 FF	speed)
	Left	8x 01 06 01 VV WW 01 03 FF	WW: Tilt speed 0x01 (low speed) to 0x14 (high
	Right	8x 01 06 01 VV WW 02 03 FF	speed)
_	Upleft	8x 01 06 01 VV WW 01 01 FF	YYYY: Pan Position(TBD)
	Upright	8x 01 06 01 VV WW 02 01 FF	ZZZZ: Tilt Position(TBD)
	DownLeft	8x 01 06 01 VV WW 01 02 FF	
	DownRight	8x 01 06 01 VV WW 02 02 FF	
	Stop	8x 01 06 01 VV WW 03 03 FF	
		8x 01 06 02 VV WW	
	AbsolutePosition	0Y 0Y0Y0Y 0Z 0Z0Z0Z FF	
		8x 01 06 03 VV WW	
	RelativePosition	0Y 0Y0Y0Y 0Z 0Z0Z0Z FF	
	Home	8x 01 06 04 FF	
	Reset	8x 01 06 05 FF	
		8x 01 06 07 00 0W	
	LimitSet	0Y 0Y0Y0Y 0Z 0Z0Z0Z FF	W: 1 UpRight 0: DownLeft
Pan_tiltLimitSet		8x 01 06 07 01 0W	YYYY: Pan Limit Position
	LimitClear	07 0F 0F0F 07 0F 0F0F FF	ZZZZ: Tilt Position
	High	8x 01 04 58 01 FF	
CAM_AFSensitivity	Normal	8x 01 04 58 02 FF	AF Sensitivity High/Normal/Low
	Low	8x 01 04 58 03 FF	
CAM_SettingReset	Reset	8x 01 04 A0 10 FF	Reset Factory Setting
CAM_Iridix	Direct	8x 01 04 A7 00 00 0p 0q FF	pq: Iridix Position
	RGB	8x 01 04 A8 02 FF	
Color System	YPbPr	8x 01 04 A8 03 FF	Only valid in 720p60/1080p60
CAM_AWBSensitivity	High	8x 01 04 A9 00 FF	High
	Normal	8x 01 04 A9 01 FF	Normal
<b> </b>	Low`	8x 01 04 A9 02 FF	Low

	Тор	8x 01 04 AA 00 FF		
CAM_AFZone	Center	8x 01 04 AA 01 FF	AF Zone weight select	
	Bottom	8x 01 04 AA 02 FF		
CAM DVIM 1	HDMI	8x 01 04 AB 02 FF		
CAM_DVIMode DVI	DVI	8x 01 04 AB 03 FF	DVI output mode, default: HDMI	
CAM_ColorHue	Direct	8x 01 04 4F 00 00 00 0p FF	p: Color Hue setting 0h (- 7dgrees) to Eh (+7 degrees)	
CAM_Gamma		8x 01 04 5B 0p FF	p: Gamma setting (0x00~0x0A)	

## Part 3 Query Command

Command	Command packed	Inquiry Packet	Comments
CAM Danieles	8x 09 04 00 FF	y0 50 02 FF	On
CAM_PowerInq	8X 09 04 00 FF	y0 50 03 FF	Off(Standby)
CAM_ZoomPosInq	8x 09 04 47 FF	y0 50 0p 0q 0r 0s FF	pqrs: Zoom Position
CAM EAEM-d-I	8x 09 04 38 FF	y0 50 02 FF	Auto Focus
CAM_FocusAFModeInq	8X 09 04 38 FF	y0 50 03 FF	Manual Focus
CAM_FocusPosInq	8x 09 04 48 FF	y0 50 0p 0q 0r 0s FF	pqrs: Focus Position
		y0 50 00 FF	Auto
	8x 09 04 35 FF	y0 50 01 FF	Indoor mode
CAM_WBModeInq		y0 50 02 FF	Outdoor mode
		y0 50 03 FF	OnePush mode
		y0 50 05 FF	Manual
		y0 50 2p FF	p:Color Temperature
CAM_RGainInq	8x 09 04 43 FF	y0 50 00 00 0p 0q FF	pq: R Gain
CAM_BGainInq	8x 09 04 44 FF	y0 50 00 00 0p 0q FF	pq: B Gain
		y0 50 00 FF	Full Auto
CAM_AEModeInq	8x 09 04 39 FF	y0 50 03 FF	Manual
		y0 50 0A FF	Shutter priority

		y0 50 0B FF	Iris priority
		y0 50 0B FF	WDR
		y0 50 22 FF	Low Light
CAM_ShutterPosInq	8x 09 04 4A FF	y0 50 00 00 0p 0q FF	pq: Shutter Position
CAM_IrisPosInq	8x 09 04 4B FF	y0 50 00 00 0p 0q FF	pq: Iris Position
CAM_WDRStrengthInq	8x 09 04 B1 FF	y0 50 00 00 0p 0q FF	pq: WDR Strength
CAM_LowLightLevInq	8x 09 04 B2 FF	y0 50 00 00 0p 0q FF	pq: Low Light Level
Crim_LowEightDevinq	0x 07 04 B211	y0 50 02 FF	On
CAM_ExpCompModeInq	8x 09 04 3E FF	y0 50 02 FF	Off
CAM_ExpCompPosInq	8x 09 04 4E FF	y0 50 00 00 0p 0q FF	pq: ExpComp Position
Criwi_Expedinprosinq	0X 07 04 4L 11	y0 50 02 FF	On
CAM_BacklightModeInq	8x 09 04 33 FF	y0 50 02 FF	Off
CAM_Noise2DModeInq	8x 09 04 53 FF	y0 50 0p FF	Noise Reduction (2D) p: 0 to 5
CAM_Noise3DModeInq	8x 09 04 54 FF	y0 50 0p FF	Noise Reduction (3D) p: 0 to 5
CAW_Noise3DWodeliiq	88 09 04 34 11	уо 30 ор 11	p: Flicker Settings(0: OFF, 1: 50Hz, 2:
CAM_FlickerModeInq	8x 09 04 55 FF	y0 50 0p FF	60Hz)
CAM_ApertureInq	8x 09 04 42 FF	y0 50 00 00 0p 0q FF	pq: Aperture Gain
CAM_MemoryInq	8x 09 04 3F FF	y0 50 0p FF	p: Memory number last operated.
	0.00040477	y0 50 02 FF	On
SYS_MenuModeInq	8x 09 06 06 FF	y0 50 03 FF	Off
		y0 50 02 FF	On
CAM_LR_ReverseInq	8x 09 04 61 FF	y0 50 03 FF	Off
GULL DI DI T	0.00044477	y0 50 02 FF	On
CAM_PictureFlipInq	8x 09 04 66 FF	y0 50 03 FF	Off
CAM_IDInq	8x 09 04 22 FF	y0 50 0p 0q 0r 0s FF	pqrs: Camera ID
			ab: Factory Code(08: VHD)
CAM N	0. 00 00 02 FF	y0 50 ab cd	cd: Hardware Version
CAM_VersionInq	8x 09 00 02 FF	mnpqrstuvw FF	mnpq: ARM Version
			rstu: FPGA Version

			vw: Socket Number
		y0 50 00 FF	1920x1080i60
		y0 50 01 FF	1920x1080p30
		y0 50 02 FF	1280x720p60
		y0 50 03 FF	1280x720p30
77'1 G . T	0.000622.55	y0 50 07 FF	1920x1080p60
VideoSystemInq	8x 09 06 23 FF	y0 50 08 FF	1920x1080i50
		y0 50 09 FF	1920x1080p25
		y0 50 0A FF	1280x720p50
		y0 50 0B FF	1280x720p25
		y0 50 0F FF	1920x1080p50
ID Dessive	8x 09 06 08 FF	y0 50 02 FF	On
IR_Receive	8X 09 00 08 FF	y0 50 03 FF	Off
		y0 07 7D 01 04 00 FF	Power ON/OFF
		y0 07 7D 01 04 07 FF	Zoom tele/wide
ID Daggiya Datum		y0 07 7D 01 04 38 FF	AF On/Off
IR_ReceiveReturn		y0 07 7D 01 04 33 FF	CAM_Backlight
		y0 07 7D 01 04 3F FF	CAM_Memory
		y0 07 7D 01 06 01 FF	Pan_tiltDrive
Pan-tiltMaxSpeedInq	8x 09 06 11 FF	y0 50 wwzz FF	ww: Pan Max Speed
Tan-univiaxspeeding	82 09 00 11 11	y0 30 wwzz 11	zz: Tilt Max Speed
Pan-tiltPosInq	8x 09 06 12 FF	y0 50 0w 0w0w0w	wwww: Pan Position
Tan-titu Osmq	6x 07 00 12 11	0z 0z0z0z FF	zzzz: Tilt Position
		y0 50 01 FF	High
CAM_AFSensitivityInq	8x 09 04 58 FF	y0 50 02 FF	Normal
		y0 50 03 FF	Low
CAM_IridixInq	8x 09 04 A7 FF	y0 50 00 00 0p 0q FF	pq: Iridix Position
Color System Inq	8x 09 04 A8 FF	y0 50 02 FF	VGA Mode On
Color System mq	0A U7 U4 A0 FF	y0 50 03 FF	VGA Mode Off

CAM_GammaInq	8x 09 04 5B FF	y0 50 0p FF	p: Gamma setting (0x00~0x0A)	
		y0 50 00 FF	Тор	
CAM_AFZone	8x 09 04 AA FF	y0 50 01 FF	Center	
		y0 50 02 FF	Bottom	
CAM DVIM-1-I	8x 09 04 AB FF	y0 50 02 FF	DVI Mode:HDMI	
CAM_DVIModeInq	8X 09 04 AB FF	y0 50 03 FF	DVI Mode:DVI	
CAM ColorHueIng	8x 09 04 4F FF	y0 50 00 00 00 0p FF	p: Color Hue setting 0h (- 7dgrees) to Eh	
CAM_ColorHuelliq	8X 09 04 4F FF	yo 30 00 00 00 op FF	(+7 degrees)	
		y0 50 00 FF	High	
CAM_AWBSensitivityInq	8x 09 04 A9 FF	y0 50 01 FF	Normal	
		y0 50 02 FF	Low	

## Part 4Custom control command

Command	Function	Command packed	Comments
CAM Down	CAM_Power On 8x 02 16 16 16 65 FF OFF(Standby) 8x 02 16 16 16 56 FF		Custom Power ON/OFF
CAM_Power			Custom Power ON/OFF
	TCI Standby	8x 01 02 75 75 01 04 FF	Forwarding
TCL Power	TCL Standby	8X 01 02 73 73 01 04 FF	AD DA 02 B0 01 04 AF FA
ICL_Fower	TCI Wakaun	8x 01 02 75 75 00 03 FF	Forwarding
TCL Wakeup 8x 01 02 75 75 00 03 FF		0X 01 02 73 73 00 03 FF	AD DA 02 B0 00 03 AF FA

## Part 5 Customize the query command

Command	Command packed	Inquiry Packet	Comments
CAM_StatusInq	8x 02 20 01 01 FF	y0 50 0p 00 0q rs 0t 0u FF	p:Error code q:License rs:Video format t:Flip mode u:Running status

## Note:

The [x] in the above table is the camera address, [y] = [x + 8].

## **Pelco-D Protocol Command List**

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7
Up	0xFF	Address	0x00	0x08	Pan Speed	Tilt Speed	SUM
Down	0xFF	Address	0x00	0x10	Pan Speed	Tilt Speed	SUM
Left	0xFF	Address	0x00	0x04	Pan Speed	Tilt Speed	SUM
Right	0xFF	Address	0x00	0x02	Pan Speed	Tilt Speed	SUM
Zoom In	0xFF	Address	0x00	0x20	0x00	0x00	SUM
Zoom Out	0xFF	Address	0x00	0x40	0x00	0x00	SUM
Focus Far	0xFF	Address	0x00	0x80	0x00	0x00	SUM
Focus Near	0xFF	Address	0x01	0x00	0x00	0x00	SUM
Set Preset	0xFF	Address	0x00	0x03	0x00	Preset ID	SUM
Clear Preset	0xFF	Address	0x00	0x05	0x00	Preset ID	SUM
Call Preset	0xFF	Address	0x00	0x07	0x00	Preset ID	SUM
Auto Focus	0xFF	Address	0x00	0x2B	0x00	0x01	SUM
Manual Focus	0xFF	Address	0x00	0x2B	0x00	0x02	SUM
Query Pan Position	0xFF	Address	0x00	0x51	0x00	0x00	SUM
Query Pan Position Response	0xFF	Address	0x00	0x59	Value High Byte	Value Low Byte	SUM
Query Tilt Position	0xFF	Address	0x00	0x53	0x00	0x00	SUM
Query Tilt Position Response	0xFF	Address	0x00	0x5B	Value High Byte	Value Low Byte	SUM
Query Zoom Position	0xFF	Address	0x00	0x55	0x00	0x00	SUM
Query Zoom Position Response	0xFF	Address	0x00	0x5D	Value High Byte	Value Low Byte	SUM

## **Pelco-P Protocol Command List**

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8
Up	0xA0	Address	0x00	0x08	Pan Speed	Tilt Speed	0xAF	XOR
Down	0xA0	Address	0x00	0x10	Pan Speed	Tilt Speed	0xAF	XOR
Left	0xA0	Address	0x00	0x04	Pan Speed	Tilt Speed	0xAF	XOR
Right	0xA0	Address	0x00	0x02	Pan Speed	Tilt Speed	0xAF	XOR
Zoom In	0xA0	Address	0x00	0x20	0x00	0x00	0xAF	XOR
Zoom Out	0xA0	Address	0x00	0x40	0x00	0x00	0xAF	XOR
Focus Far	0xA0	Address	0x00	0x80	0x00	0x00	0xAF	XOR
Focus Near	0xA0	Address	0x01	0x00	0x00	0x00	0xAF	XOR
Set Preset	0xA0	Address	0x00	0x03	0x00	Preset ID	0xAF	XOR
Clear Preset	0xA0	Address	0x00	0x05	0x00	Preset ID	0xAF	XOR
Call Preset	0xA0	Address	0x00	0x07	0x00	Preset ID	0xAF	XOR
Auto Focus	0xA0	Address	0x00	0x2B	0x00	0x01	0xAF	XOR
Manual Focus	0xA0	Address	0x00	0x2B	0x00	0x02	0xAF	XOR
Query Pan Position	0xA0	Address	0x00	0x51	0x00	0x00	0xAF	XOR
Query Pan Position Response	0xA0	Address	0x00	0x59	Value High Byte	Value Low Byte	0xAF	XOR
Query Tilt Position	0xA0	Address	0x00	0x53	0x00	0x00	0xAF	XOR
Query Tilt Position Response	0xA0	Address	0x00	0x5B	Value High Byte	Value Low Byte	0xAF	XOR
Query Zoom Position	0xA0	Address	0x00	0x55	0x00	0x00	0xAF	XOR
Query Zoom Position Response	0xA0	Address	0x00	0x5D	Value High Byte	Value Low Byte	0xAF	XOR

## **Menu Setting**

#### 1.MENU

Press [MENU] button to display the main menu on the normal screen, using arrow button to move the cursor to the item to be set. Press the [HOME] button to enter the corresponding sub-menu.

MENU
► Exposure
Color
Image
P/T/Z
Noise Reduction
Setup
Restore Default
[Home] Enter
[Menu] Exit

## 2. EXPOSURE

Move the cursor to the Exposure item in the main menu and press [HOME] button, EXPOSURE menu appears, as shown in the following figure.

EXPOSURE		
► Mode	Auto	
EV	On	
EVLevel	+1	
BLC	Off	
G.Limit	7	
Flicker	50Hz	
Meter	Global	
▲ ▼ Select Item		
<b>◆▶</b> Change Value		
[Menu] Back		

Mode:Exposure mode.Optional items:Auto, Manual,SAE,AAE,Bright,WDR

EV:Exposure compensation switch.Optional items:Off,On

EVLevel:Exposure compensation level. Optional items:-7  $\sim$  +7

BLC:Backlight compensation switch.Optional items:Off,On

G.Limit:Maximum gain limit. Optional items:0 ~ 15

Flicker: Anti-flicker. Optional items: Off, 50Hz,

60Hz

Iris:Aperture value.Optional items:F1.8,F2.0, F2.4,F2.8,F3.4,F4.0,F4.8,F5.6,F6.8,F8.0,F9.6,F11.0, Close (Effective only in Manual,AAE mode)

Shutt:Shutter value.Optional items:1/2,1/4,
1/8,1/15,1/30,1/60,1/90,1/100,1/125,1/180,1/250,1/35
0,1/500,1/725,1/1000,1/1500,1/2000,1/3000,1/4000,1
/6000,1/10000(Effective only in Manual,SAE mode)
Stren:WDR strength. Optional items:

Meter:Metering mode,Optional items: Global,

Bright:Intensity control,Optional items:00 ~ 23

#### 3. COLOR

0~6(Effective only in WDR mode)

Move the cursor to the Color item in the main menu and press [HOME] button,COLOR menu appears, as shown in the following figure.

COLOR		
▶ WB-Mode	Auto	
RTuning	0	
BTuning	0	
Sat.	110%	
AWBSens	Normal	
Hue	0	
▲▼ Select Item		
<b>◀▶</b> Change Value		
[Menu] Back		

WB-Mode: White balance mode. Optional items: Auto, Indoor, Outdoor, Manual

RTuning:Red gain fine-tuning, Optional items:  $-10 \sim +10$  (Effective only in Auto, Indoor, Outdoor mode)

BTuning:Blue gain fine-tuning,Optional items:  $-10 \sim +10$  (Effective only in Auto, Indoor, Outdoor mode)

RG:Red gain.Optional items:0  $\sim 255$ (Effective only in Manual mode)

BG:Blue gain.Optional items:  $0 \sim 255$ (Effective only in Manual mode)

Sat.: Saturation. Optional items: 60% ~ 200%

AWBSens:The white balance sensitivity, Optional items:Low,Normal,High

Hue:Automatic white balance is tonal,Optional items:-7  $\sim$  +7, Default 0 (Effective only in Manual mode)

### 4. IMAGE

Move the cursor to the Image item in the main menu and press [HOME] button,IMAGE menu appears,as shown in the following figure.

IMAGE		
▶Brightness	0	
Contrast	0	
Sharpness	8	
B&W-Mode	Off	
Flip-H	Off	
Flip-V	Off	
Gamma	0.71	
▲▼ Select Item		
<b>◀▶</b> Change Value		
[Menu] Back		

Brightness:Brightness adjustment.Optional items:- $5 \sim +5$ 

Contrast:Contrast adjustment. Optional items: -5  $\sim +5$ 

Sharpness:Sharpness adjustment. Optional items:  $0 \sim 15$ 

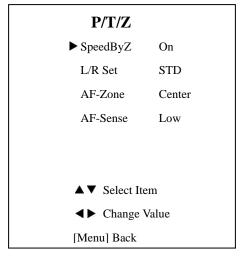
B&W-Mode:Black and white mode switch. Optional items: On, Off

Flip-H:Image flipped horizontally.Optional items: On,Off

Flip-V:Image Flip Vertical.Optional items:On, Off

Gamma:Gamma adjust,Optional items:0.31 ~ 0.83

### 5.P/T/Z



SpeedByZ:The depth of field scale switch,

Optional items:On,Off

SpeedByZ On:Zoom PTZ the larger of the focal length,camera P / T moving more slowly.

L/R Set:Reverse setting remote control,Optional items:STD,REV(When set to REV, remote control or reverse)

AF-Zone:Interested in focusing area,Optional items: Center,Bottom,Top

AF-Sense:Automatic focusing sensitivity options, Optional items:Low,Normal,High

#### 6. NOISE REDUCTION

Move the cursor to the Noise Reduction item in the main menu and press [HOME] button,NOISE REDUCTION menu appears,as shown in the following figure.

#### NOISE REDUCTION

▶ NR2D-Level 4

NR3D-Level 3

D-HotPixel Off

DarkDetail 1

▲ ▼ Select Item

**◀▶** Change Value

[Menu] Back

NR2D-Level:2D noise reduction. Optional items:

Off,1  $\sim 5$ 

NR3D-Level:3D noise reduction. Optional items:

Off,1  $\sim 5$ 

D-HotPixel:Dynamic bad points,Optional items:

Off, Auto,  $1 \sim 5$ 

DarkDetail:Shadow detail, Optional items: 0~15

Note:

The higher the noise reduction's level,the more of the image details lose.

### 7. SETUP

Move the cursor to the Setup item in the main

menu and press [HOME] button,SETUP menu appears, as shown in the following figure.

SETUP		
►Language	EN	
ColorSys	YPbPr	
HDMIMode	Off	
Protocol	VISCA	
Address	1	
AddrFix	Off	
Net Mode	Serial	
Baudrate	9600	
▲▼ Select Item		
<b>◆►</b> Change Value		
[Menu] Back		

Language:menu language,Optional items:EN, Chinese

ColorSys:Set the DVI system,color in the analog signal,Optional items:YPbPr,RGB (Only effective under 720 P60/1080P60)

HDMIMode:Set the HDMI output signal mode,Optional items: On,Off

Protocol:Control protocol type.Optional items: VISCA,P-D,P-P

Address:protocol address,To be decided

according to the agreement,can be set up under the VISCA items:1  $\sim$  7,P - P and P- D can be set up:0  $\sim$  254

AddrFix:If I can change through the serial port of infrared switch,Optional items:On,Off(When set to On,cannot address via a serial port to modify the camera)

Net Mode:The net mode of camera,Optional items:Serial,Paral

Baudrate:Serial port baud rate.Optional items: 2400, 4800, 9600

#### 8. RESTORE DEFAULT

Move the cursor to the Restore Default item in the main menu and press [HOME] button,RESTORE DEFAULT menu appears,as shown in the following figure.

#### RESTORE DEFAULT

▶Restore? No

**◀▶**Change Value

[Home] OK

[Menu] Back

Restore:Confirm restore factory settings.

Optional items:Yes,No.Press [HOME] 3s restore factory settings.

Note:Restore factory settings can restore all parameter,Include IR Remote Controller address and serial address.

## **Maintenance and Troubleshooting**

#### **Camera Maintains**

- If camera will not be used for a long time, please turn off the power switch, disconnect AC power cord
  of AC adaptor to the outlet.
- Use soft cloth or tissue to clean the camera cover.
- Please use the soft dry cloth to clean the lens. If the camera is very dirty, clean it with diluted neuter detergent. Do not use any type of solvents, which may damages the surface.

### **Unqualified Application**

- No shooting extreme bright object for a long period of time, such as sunlight, light sources, etc.
- No operating in unstable lighting conditions, otherwise image will be flickering.
- No operating close to powerful electromagnetic radiation, such as TV or radio transmitters, etc.

### **Troubleshooting**

## **Image**

- No image
  - 1. Check whether the power cord is connected, voltage is OK, POWER lamp is light.
  - 2. Check whether the camera can self-test after startup.
  - 3. Check the BOTTOM switch and make sure the two switches are both set OFF.
  - 4. Check video cable is connected correctly.
- Abnormal display of image

Check video cable is connected correctly.

- Image dithering even at wide zoom position
  - 1. Check whether camera is fixed correctly.
  - 2. Make sure if there are something like vibration machine or other things nearby.

### **Control**

- IR remote controller cannot control the camera
  - 1. Change the battery
  - 2. Check the camera working mode.
  - 3. Check IR address of the Remote Commander is set correctly.
- Serial communication cannot control the camera
  - 1. Check the camera working mode.
  - 2. Check control cable is connected correctly.

## **Copyright Notice**

The contents of this manual are copyrighted by our company. This document Cannot be cloned, copied or translated without the permission of the company. Product specifications and information which were referred to in this document are for reference only, and the content will be updated at any time without prior notice.

2014.5